

PRESS RELEASE

Issue 2017: 21

Tuesday, 28 November 2017
For Immediate Release
Denpasar Bali Airport Closure

Association of Asia Pacific Airlines
(Reg.No.587)
Level 27-1, Menara Prestige
1 Jalan Pinang
50450 Kuala Lumpur
MALAYSIA
Tel +603 2162 1888
Fax +603 2162 6888
www.aapairlines.org

AAPA Comments on the Impact of Mount Agung Volcanic Activity on Regional Aviation

Kuala Lumpur, Malaysia – The closure of Denpasar airport in Bali Indonesia yesterday and today, due to the presence of volcanic ash in the surrounding airspace, has inevitably led to considerable disruption to airline operations and tens of thousands of passengers who were due to fly on services out of and into Bali.

Airlines have had to divert some enroute flights and cancel or reschedule many others as a result. Airlines are providing various forms of assistance to affected passengers including, for example, offering to waive rebooking charges if passengers wish to reschedule their flights to a later date, or offering credits which can be used to purchase flights to alternative destinations.

All affected airlines are closely monitoring developments, including updates provided by the Indonesian authorities, meteorological service providers and the Volcanic Ash Advisory Centre for the region which is based in Darwin, Australia.

The timing of the reopening of Denpasar airport will very much depend on changes to the prevailing weather conditions, including the North Easterly winds which have spread the volcanic ash clouds which emanated from Mount Agung to cover an extended area of Bali including the airport location. In addition, the relevant air navigation service provider will need to be satisfied that the related air navigation corridors can be made available for use by airline operators.

The final decision to operate rests with individual airlines, based on comprehensive risk assessment methodologies. Different airlines may reach different conclusions depending on specific operational factors, such as the duration of the proposed flight, the availability of suitable alternate airports in case of unplanned diversions, and company-specific factors including the availability of crew resources at various airports.

Airlines constantly evaluate a wide range of safety, operational, meteorological, security and other factors in planning aircraft operations and flights worldwide in accordance with

continued /-

28 November 2017

Issue 2017: 21

each airline's regulatory approved Safety Management System. This involves comprehensive risk assessments and contingency planning for all operations, with safety and security always the number one priority.

Passengers should update their personal contact information with the relevant airlines in order to stay fully informed on further developments regarding flight operations, and also pay close attention to further updates and advisories issued by the Indonesian authorities regarding the latest developments in the affected area surrounding Mount Agung.

ENDS

Association of Asia Pacific Airlines (AAPA)

The AAPA is the trade association for scheduled international airlines based in the Asia-Pacific region. The AAPA permanent secretariat is headquartered in Kuala Lumpur, Malaysia with international representation in Brussels and Washington, D.C. Collectively, the region's airlines carry 1,341 million passengers and 21 million tonnes of cargo, representing one-third of global passenger traffic and two-fifths of global air cargo traffic respectively, and thus play a critically important role in the ongoing development of global aviation.

For further information, please contact:

Office of the Director General

Tel +603 2162 1888 Fax +603 2162 6888

Email: odg@aapa.org.my

Website: www.aapairlines.org

Twitter: [@aapairlines](https://twitter.com/aapairlines)